

Gloria Johnson

Chair *Emerita*, NBA ADR Section; Founder of NBA Panel of Certified Arbitrators and Mediators

CERTIFIED ARBITRATOR - MEDIATOR

Attorney Johnson entered the “closed” world of labor arbitration after completing the Women Arbitration Development Program in 1979 under the mentorship of Jean McKelvey and Alice Grant, two War Labor Board Arbitrators who selected 23 women from around the country for an 18-month internship at the Cornell ILR School; co-sponsored by American Arbitration Association (AAA) , Federal Mediation and Conciliation Service (FMCS). The commitment of Cornell Professors McKelvey and Grant Alice opened doors for those 23 women to gain practical experience, follow well known arbitrators to hearings and return to class with mock awards (written by the student) that were graded by McKelvey and Grant. Their advocacy and guidance opened doors for Women Arbitration Development participants to gain entry onto several national and regional panels.

Gloria’s pre-arbitration professional experience in heavy industry as a steel maker, who has stood on the top a coke oven and next to a blast furnace as a metallurgical engineering supervisor; in the cosmetics industry as a labor and employee relations supervisor; as director of a Delaware State Department of Labor Section; as well as her training as a medical technologist – performing tests in the Washington Hospital Center lab in blood banking, electrophoresis, histology, parasitology, serology, bacteriology, gave her a wealth of knowledge before she heard her first case. She has served as an attorney with the US EEOC in Review and Appeals, Policy Implementation and the Appellate Division. In addition to running a real property title company where she was awarded contracts to handle closings for US HUD resales, for a number of years she ran her boutique law firm that focused on estates, real property, small business, and representing nursing home social workers seeking to establish guardianships and conservatorships for residents whose families dropped them at the door and left to live on “grandma’s checks.

ARBITRATION AND MEDIATION PANELS - Experience

Several organizations added Attorney Johnson to their panels, for example:

Federal Mediation and Conciliation Service – National Panel of Arbitrators

American Arbitration Association - Labor Panel, And Commercial/Employment Panels;

National Mediation Board – Panel of Arbitrators; National Association of Railroad

Referees; D.C. Public Employee Relations Board – Hearing Examiner and Mediator,

United States Postal Service REDRESS Panel (Mediator) and several federal agencies

and unions. International Institute For Conflict Prevention And Resolution (CPR)

arbitrator and mediator for the Employment Disputes Panel-Northeast, the Mass

Claims Employment Panel, the Health Care and Life Sciences Panel, the Real Estate

Panel and the Washington D.C. at Large ADR Panel, and General Commercial Panel.

Gloria Johnson Arbitrator/Mediator
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