

Rebekah Ratliff, CCLS

JAMS Mediator/Arbitrator

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Rebekah Ratliff is a credentialed former commercial insurance claims professional with more than 25 years of experience evaluating, negotiating and settling complex claims loss matters, nationwide and globally. Having a wide range of subject matter expertise, she managed and held the authority to negotiate and resolve complex matters for global commercial insurance carriers, with settlements totaling in the millions. Rebekah left Corporate America and founded Capital City Mediations, LLC, a national mediation, arbitration and consulting firm. She is registered with the State of Georgia Office of Dispute Resolution as a civil and domestic Mediator and Arbitrator.

Ms. Ratliff joined the Judicial Arbitration Mediation Service (JAMS) as a Mediator, Arbitrator and Neutral Analyst in 2020. Rebekah serves in leadership for national insurance and legal industry trade associations. She is the president of the Atlanta Chapter of the National African American Insurance Association (NAAIA), the largest of 18 chapters. She is the 2nd Vice Chair of the NBA ADR Section and the Diversity Committee Co-chair of the American Bar Association's Dispute Resolution Section. Rebekah is a nationally sought after presenter, panelist and lecturer in the insurance and legal industries, sharing her knowledge in ADR and negotiation strategies.

Ms. Ratliff is the recipient of various prestigious awards to include a Presidential Lifetime Achievement Award (Obama PVSA), NBA Small Firms and Solo Practitioners Outstanding Service Award (for her service in an advisory capacity), Gwinnett Chamber Pinnacle Award, and a 7th U.S. District (IL) Congressional Award, for her work in alternative dispute resolution. Rebekah is a native of Chicago, IL, and graduate of the University of Illinois at Urbana, holding a degree in Psychology. She is based in Atlanta, GA and offers ADR services worldwide with JAMS.